



Family & Children's Agency offers a wide array of other services that allow seniors to stay safe and independent in their own homes.

We can help you or your loved one get high-quality care at affordable rates. We offer the following additional services:

Primary Services

- Live-In Services

Other Services

- Home Health Aides
- Homemakers
- Assisted Transportation
- Home Modification



137 East Ave., Norwalk, CT 06851
(203) 853-3116
www.FamilyandChildrensAgency.org



Personal Alert Service



Largest personal alert provider in Fairfield County!

Helping Seniors
Stay Safe and Independent

Why a Personal Alert?

For seniors living alone, becoming injured and unable to get help is a frightening event.

Research shows that more than one-third of adults ages 65 or older fall each year, and 50% of those who fall require assistance from someone else.

After a fall or an emergency, about 90% of the people who get help within one hour are able to continue living independently.

The Family & Children's Agency Personal Alert service provides fast access to help 24 hours a day, 365 days a year.

Benefits of a Personal Alert Service

- Fast access to help in an emergency
- Timely medical care
- Peace of mind, reassurance, and security
- Freedom to enjoy your independence



Models may vary

Call Now To Get Started
(203) 853-3116

The Family & Children's Agency Advantage

As a leading Fairfield County non-profit family service organization, we, at Family & Children's Agency, understand that aging in your own home and maintaining your independence means more than just having a personal alert service available in times of an emergency.

After more than 40 years of working with seniors, we understand that there are many day-to-day activities that can be potentially worrisome or risky. As part of our standard service, our Care Center Monitors are trained not only to handle emergencies but also to monitor any situation anytime you need us.

What You Receive

- A two-way speaker phone
- A Personal Help Button which acts as remote access to the system and can be worn on your wrist or around the neck.
- Free in-home installation, which includes personalized instruction on how to use the alert service, assistance with making a trial call, and filling out health and primary responders data forms
- Free home-risk assessment
- Free service calls

Pricing

- As a local non-profit provider, the cost of our services is based on a sliding scale, call (203) 853-3116 for your rate.
- No hidden fees
- No long-term contract; month-to-month billing

How to Use Personal Alert?

1



Call for Care

Simply push your Personal Help Button, which activates the Personal Alert unit. The unit dials the Care Center and establishes two-way voice communication.

2



Care Center Answers

Within seconds, you'll hear the voice of a friendly Care Center Monitor who will assess your situation.

3



The Help You Need

Depending on your situation, the Care Center Monitor will either stay on the line or contact a loved one, neighbor, or emergency services based on your specific needs.

If emergency help is needed, the Care Center Monitor will assist you until help has arrived and you are safe.

Not Just for Emergencies!

Care Calls

As part of our standard service, and as an added benefit to our clients, we offer Care Calls. Care Calls are non-emergency calls that offer our clients greater peace of mind during potentially hazardous or risky situations.

Examples of Care Calls:

- A stranger at the door
- Hearing noise at night
- Ascending and descending stairs
- Inclement weather; i.e. flooding, storm
- Before walking to the mail box in the rain or snow
- Feeling faint or dizzy
- Having shortness of breath or chest pains
- Arriving home after dark
- Assistance for another family member or friend
- Celebrating special days; i.e. birthday
- Before taking a walk or going to a garage or barn.

How They Work

In a potentially hazardous or risky situation, you are encouraged to contact our Care Center by pressing your Personal Help Button.

Within seconds, a Care Center Monitor will make voice contact over your Personal Alert unit. We will monitor your situation until we know you are safe and secure.

For example, if you are leaving your house briefly, we will mutually agree on a time to check-in with you via your Personal Alert Unit. If no contact is made, we will attempt to call you by phone. If no one answers, we will call your responders for assistance. If necessary, we will call the local police or EMS to request assistance.



CALL (203) 853-3116 TO GET STARTED TODAY!